

# **DEPARTMENT OF COMMERCE & INSURANCE**

P.O. Box 690, Jefferson City, Mo. 65102-0690

In Re:

AllMed Healthcare Management, Inc.

Market Conduct Investigation No. 412597

## **ORDER OF THE DIRECTOR**

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NOW, on this <u>not</u> day of <u>here</u>, 2023, Director, Chlora Lindley-Myers, after consideration and review of the Stipulation of Settlement and Voluntary Forfeiture (hereinafter "Stipulation") entered into by the Division of Insurance Market Regulation (hereinafter "Division"), and AllMed Healthcare Management, Inc. (hereinafter "AllMed"), relating to the market conduct investigation no. 412597, does hereby issue the following orders:

This order, issued pursuant to §374.046.15<sup>1</sup> and §374.280 is in the public interest.

**IT IS THEREFORE ORDERED** that AllMed and the Division having agreed to the Stipulation, the Director does hereby approve and agree to the Stipulation.

**IT IS FURTHER ORDERED** that AllMed shall not engage in any of the violations of statutes and regulations set forth in the Stipulation, shall implement procedures to place it in full compliance with the requirements in the Stipulation and the statutes and regulations of the State of Missouri, and to maintain those corrective actions at all times, and shall fully comply with all terms of the Stipulation.

<sup>&</sup>lt;sup>1</sup>All references, unless otherwise noted, are to Revised Statutes of Missouri 2016.

**IT IS FURTHER ORDERED** that AllMed shall pay, and the Department of Commerce and Insurance, State of Missouri, shall accept, the Voluntary Forfeiture of \$500.00, payable to the Missouri State School Fund.

## IT IS SO ORDERED.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the seal of my office in Jefferson City, Missouri, this <u>or</u> day of <u>hune</u>, 2023.

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Chlora Lindley-Myers Director hjen

### IN THE DEPARTMENT OF COMMERCE AND INSURANCE STATE OF MISSOURI

In Re:

ALLMED HEALTHCARE MANAGEMENT, INC. Market Conduct Investigation No. 412597

#### **STIPULATION OF SETTLEMENT AND VOLUNTARY FORFEITURE**

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It is hereby stipulated and agreed by the Division of Insurance Market Regulation (hereinafter the "Division"), and AllMed Healthcare Management, Inc. (hereinafter "AllMed"), as follows:

WHEREAS, the Division is a unit of the Missouri Department of Commerce and Insurance (hereinafter the "Department"), an agency of the State of Missouri, created and established for administering and enforcing all laws in relation to insurance companies doing business in the State of Missouri;

WHEREAS, AllMed operated as an unlicensed entity in the State of Missouri until March 23, 2023 when it was granted a license to transact business in the State of Missouri as a Utilization Review Agent;

WHEREAS, the Division conducted a market conduct investigation of AllMed, investigation no. 412597; and

WHEREAS, based on the market conduct investigation of AllMed, the Division alleges that:

1. AllMed performed utilization review on behalf of a Missouri health carrier without a Missouri utilization review license in violation of § 374.503.1 RSMo.

WHEREAS, the Division and AllMed have agreed to resolve the issues raised in the market conduct investigation as follows:

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A. **Scope of Agreement.** This Stipulation of Settlement and Voluntary Forfeiture (hereinafter "Stipulation") embodies the entire agreement and understanding of the signatories with respect to the subject matter contained herein. The signatories hereby declare and represent that no promise, inducement or agreement not herein expressed has been made, and acknowledge that the terms and conditions of this agreement are contractual and not a mere recital.

B. **Remedial Action.** AllMed agrees to take remedial action bringing it into compliance with the statutes and regulations of Missouri and agrees to maintain those remedial actions at all times. Such remedial actions shall include the following:

1. AllMed agrees to comply with the applicable provisions of §§ 374.500 to 374.515 RSMo going forward, and specifically agrees not to conduct utilization review in Missouri without an active utilization review license.

C. **Compliance.** AllMed agrees to file documentation pursuant to § 374.190 RSMo with the Division, in a format acceptable to the Division, within 30 days of the entry of an Order approving this Stipulation, of any remedial action taken to implement compliance with the terms of this Stipulation.

D. **Voluntary Forfeiture.** AllMed agrees, voluntarily and knowingly, to surrender and forfeit the sum of \$500.00, such sum payable to the Missouri State School Fund, in accordance with §§374.049.11 and 374.280.2 RSMo.

E. **Non-Admission.** Nothing in this Stipulation shall be construed as an admission by AllMed, this Stipulation being part of a compromise settlement to resolve disputed factual and legal allegations arising out of the above referenced market conduct investigation.

F. **Waivers.** AllMed, after being advised by legal counsel, does hereby voluntarily and knowingly waive any and all rights to procedural requirements, including notice and an opportunity for a hearing, and review or appeal by any trial or appellate court, which may have

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otherwise applied to the market conduct investigation no. 412597.

G. Amendments. No amendments to this Stipulation shall be effective unless made in writing and agreed to by authorized representatives of the Division and AllMed.

H. **Governing Law.** This Stipulation shall be governed and construed in accordance with the laws of the State of Missouri.

I. **Authority.** The signatories below represent, acknowledge and warrant that they are authorized to sign this Stipulation, on behalf of the Division and AllMed, respectively.

J. **Counterparts.** This Stipulation may be executed in multiple counterparts, each of which shall be deemed an original and all of which taken together shall constitute a single document. Execution by facsimile or by electronically transmitted signature shall be fully and legally effective and binding.

K. Effect of Stipulation. This Stipulation shall not become effective until entry of an Order by the Director of the Department (hereinafter "Director") approving this Stipulation.

L. **Request for an Order.** The signatories below request that the Director issue an Order approving this Stipulation and ordering the relief agreed to in the Stipulation, and consent to the issuance of such Order.

DATED: \_\_\_\_\_

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Teresa Kroll Chief Market Conduct Examiner Division of Insurance Market Regulation

Name: Andrew Rowe Title: Executive Chairman AllMed Healthcare Management, Inc.

5/23/23

DATED: \_\_\_\_\_